

**Dear International Federations, National Olympic Committees and National Sport Organizations,**

With the aim of providing answers to your questions about your visit to our city and to keep you informed of progress on The World Games Organization, the Cali Local Organizing Committee has designated a place in our webpage with all information concerning your participation to TWG2013 Event:

It contains the most relevant aspects that have arrived in our headquarters for the attention of your federation and committee included in our bulletins and letters of information. Please revise our last Bulletin N3 and the Letter with Additional Information. Also bear in mind Bulletin N4 is projected to be published at the end of April.

Click the following link:

<http://www.theworldgames2013.com/en/internacional-repository>

Go to the bottom of the page:

<http://www.theworldgames2013.com/en/>

Click on Access – International Federations

**Help Desk**

We have officially opened our **Help Desk** in order to assist you in the Accreditation/Visa Process for The World Games 2013, which started on **1st February 2013**.

<http://app.theworldgames2013.com/helpdesk/>

In the above link you will be able to:

- Revise important information regarding Accreditation/Visa Processes
- Submit tickets enquiries (questions, requirements) that will be directed to the responsible department by our IT Assistant/ Accreditation Supervisor Mrs. Angela Urbano.
- View existing tickets.

The Accreditation Supervisor will also assist you at this e-mail:  
[accr@theworldgames2013.com](mailto:accr@theworldgames2013.com)