



The World Games
2013 C A L I
Fair Play To The Planet

**Letter with Additional
Information**
Cali, April 1st 2013



The World Games
2013 C A L I
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Dear International Federations, National Olympic Committees and National Sport Organizations,

With the aim of providing answers to your questions about your visit to our city and to keep you informed of progress on The World Games Organization, the Cali Local Organizing Committee has decided to provide this letter of information. It contains the most relevant aspects that have arrived in our headquarters for the attention of your federation and committee.

This letter will update the following topics:

- Accreditation & Visa Processes
- Security
- Ticketing
- Health Precautions and
- Accommodation

This is an update of Bulletin N° 3 and is intended to give a foretaste of our next Bulletin N° 4, planned to be published at the end of April 2013. The content has been determined according to your needs and suggestions.

Keep us informed!

The IFs, NOCs and National Sport Organizations are very important for this event. You can support our organization by providing information about the qualified athletes in each sport and the sport in general. The communication lines on this matter are highly important to enable us to transmit correct information about the sports.

If you want to update us with news and articles about the sports in The World Games 2013, as well as keeping qualified athletes and countries on the International World Games Association newsletter distribution list informed, please contact:

- **International World Games Association:** press@theworldgames.org
- **The World Games 2013:** press@theworldgames2013.com

For more information visit our Webpages:

- **International World Games Association:** <http://www.theworldgames.org/>
- **The World Games 2013:** <http://www.theworldgames2013.com/en/>

Information Bulletins for IFs & NOCs in The World Games 2013 can be found at the following webpage:

<http://www.theworldgames2013.com/en/internacional-repository>

Contact address for TWG2013: contact@theworldgames2013.com



The World Games
2013 C A L I
Fair Play To The Planet

Letter with Additional Information

Content

- **Accreditation**
 - Travel Tab
 - Help Desk
 - Visas
 - Extra Officials
 - Payment Instructions
 - Medical Permissions
 - National Olympic Committee (NOC) Instructions
- **Cali, the city with open arms**
 - Security
- **Health Precautions**
- **Ticketing**
- **Accommodation**
- **VIP Sports Travel**



The World Games
2013 C A L I
Fair Play To The Planet

Accreditation

Travel Tab

Please bear in mind that the *Travel* tab is mandatory for all participants before submitting an application. Only applications submitted with travel details completed will receive accreditation badges. Late changes for good reasons will be allowed by IWGA / CLOC and are manageable in the system. Nevertheless, you will be aware that problems may arise in obtaining visas and flight bookings at a late stage. This risk must be calculated by the IF.

To facilitate late changes, the system will receive this information up to, but no later than 30 June 2013 (Bulletin N° 3. p.7) However, CLOC recommends not waiting until the last minute to fill in the *Travel* tab.

To fill in the *Travel* tab, the IF Secretary General must log into the EMS accreditation system and edit the information for each participant.

As soon as the information is submitted into the system, our different departments will start working with local authorities and will take care of ensuring a smooth and easy arrival at the airports in our country.

Please remember the organization won't issue accreditation badges if the *Travel* tab is not completed.

Help Desk

We have officially opened our **Help Desk** in order to assist you in the Accreditation/Visa Process for The World Games 2013, which started on **1st February 2013**.

<http://app.theworldgames2013.com/helpdesk/>

In the above link you will be able to:

- Revise important information regarding Accreditation/Visa Processes
- Submit tickets enquiries (questions, requirements) that will be directed to the responsible department by our IT Assistant/ Accreditation Supervisor Mrs. Angela Urbano.
- View existing tickets.



The World Games
2013 C A L I
Fair Play To The Planet

The Accreditation Supervisor will also assist you at this e-mail:
accr@theworldgames2013.com

Visas

Several participants coming to our city have expressed concern that they will not be able to send the necessary information before 15 April 2013. For this reason, our committee has decided to change the period in which visa applicants can send the information to CLOC to: **15 April – 15 May 2013**. This will give ample time to participants to enter the information on the online accreditation system.

This above information updates Bulletin N° 3 (P.12).

Important Dates for Visa Applicants

15 April – 15 May 2013	Accreditation data should be sent during this period
21 – 30 May, 2013	Distribution of Invitation Letters
15 July, 2013	Accreditation Center Opens
4 August 2013	Accreditation Center Closes

The accreditation data required during this period (15 April – 15 May 2013) corresponds to what you see at the *General* tab on the system. You can save details on the system and CLOC will revise its information in order to send out invitation letters.

The *Travel* tab details must be entered before submitting. This is mandatory for the Colombian Immigration Authorities (See Accreditation - Travel Tab).

CLOC will do everything possible to support the Visa process and to facilitate your entering our country. However, the dates must be respected in order to guarantee a successful process.

For more information about visas you can visit our webpage:
<http://www.theworldgames2013.com/en/athletes/visa>

Extra- Officials

The final price for Extra Officials is USD 162 per day. This information was already notified in Bulletin N° 2 (the first bulletin that had official prices). The reasons this price might be different from information given in 2011 are the rate of exchange and the rooms CLOC was offering at that time. These factors affected the price of catering, accommodation and transportation. Extra Officials of the official sports will be accommodated in double occupancy rooms. (Bulletin N° 3 p. 8)

IFs that have not been assigned an Extra-Officials quota have to contact IWGA for approval in order to register any Extra Officials.

Important date for Extra Officials:

15 May 2013 Deadline for 100% payment for Extra Officials

Extra Officials of the Invitational Sports will be accommodated in double or triple occupancy rooms. The accommodation and payment instructions will be given to individuals by the Finance Department at the beginning of April.

Payment Instructions

IF Secretary Generals have two payment options:

- **Payment by Wire Transfer**

a. For making wire transfers, first download the SWIFT form posted on the EMS.
Link to SWIFT:

<http://app.theworldgames2013.com/swift.pdf>

b. Send an email to TWG2013 Accounting Coordinator, Alexandra Casas:
acasas@theworldgames2013.com giving the following information:

- List of persons registered and covered by the payment (Registration Number, Complete Name, Country, Sport and number of days covered by payment).
- Completed SWIFT Form
- Confirmation of Bank Transfer

Please verify:

Registration Number

To track the payment, each participant will have a **registration number** configured on the Swiss Timing platform. The CLOC Accounting Coordinator will be able to track each payment and inform involved parties. For wire transfers, the IF Secretary General is responsible for sending this number to the CLOC Accountant Coordinator.

Days Covered by Payment

These days should be in compliance with the approved accreditation period for your IF. (Bulletin N° 3 p. 4). The organization will not be responsible for payments before or after the official accreditation period. The exact dates covered by the payment should be sent to the Accounting Coordinator.

- **Online payment:**

Once you have finished registering your Extra Official, click on “Save”. After the information is saved on the system, you must click on the link: *Payment On-line Application “Go”*.

Please do not click on “*payment*” if you have not “*saved*”. This is the only way of getting the **registration number** and tracking the payment.

Person	
Back Save & Back Save & New Save New Delete Approve ▼	
Registration	
Status	New
Registration Number	100169
Category*	Extra Official
Payment	
Payment On-line Application	Go
Swift Format	Download
General	
Responsible Organization*	IFS
Representing Country*	Antigua and Barbuda
Official TWG Invitation Letter	English version (Download), Spanish version (Download)
Personal	

The system will require the number of days covered by the payment – “**days of payment**”. These days should be in compliance with the approved accreditation



The World Games
2013 C A L I
Fair Play To The Planet

period for your IF (Bulletin N° 3 p.4). Please revise the days of payment before you click on “pay”.

Medical Permissions

The Ministry of Health is in charge of granting temporary permits to foreign doctors.

IF & NOC Secretary Generals should send a list of their doctors and copies of their medical diploma or licenses to our Medical Coordinator:

Irquintero@theworldgames2013.com.

He must receive this information according to the accreditation period, i.e. no later than 30 June 2013. (Bulletin N° 3 p. 7)

The Cali Local Organizing Committee will send this information to the Ministry so that they can issue the relevant permits.

With these permits, NOC and IF team physicians will have the right to practice without exception or limitation during The World Games.



The World Games
2013 C A L I
Fair Play To The Planet

Instructions for National Olympic Committees (NOC) and National Sport Organizations

National Olympic Committees and National Sport Organizations that want to participate in The World Games 2013 will be able to access our accreditation system and enter the details of their delegation coming to our city. These NOCs will be able to buy an accreditation badge and enter the sport venues according to the function of the dedicated representative. For the above-mentioned organizations we will have the following categories:

NOC VIP

The NOC representatives that are VIPs are invited directly by Ms. Patsy Dew, General Manager of the IWGA. They will have accommodation, catering and transportation provided by CLOC and will have access to VIP zones. The VIP list includes the President and Secretary General of the NOCs that have athletes participating in our event.

NOC Delegate

This category includes the NOC representatives who are not VIPs. CLOC will manage this category according to the requirements of the function held by the NOC Representative. The Secretary General of the NOC must be the person responsible for the registration of this category. If he will not do this himself, he should inform our Accreditation Supervisor Mrs. Angela Urbano of who the responsible person will be. He/she will have to contact our Accreditation Supervisor to ask for the user name and password to enter the information for all delegates in the country concerned. Contact Information:

Help Desk: <http://app.theworldgames2013.com/helpdesk/>
Or in the following e-mail: accr@theworldgames2013.com

NOC Medical – Physical Therapist

If the NOC will bring doctors to practice during The World Games, the NOC Secretary General/ responsible person as NOC Medical – Physical Therapist, must register them on the accreditation system. This person will be in charge of sending the requirements to CLOC for the doctors in practice during The World Games 2013. (See Medical Permissions)



The World Games
2013 CALI
Fair Play To The Planet

NOC Media

Journalists coming with NOC Commissions require accreditation through the public portal on our web page:

<http://www.theworldgames2013.com/en/press/press-room>

NOC journalists will be able to register inside the portal and must await notification of approval given by CLOC/IWGA. The accreditation process will follow the same parameters as for media accreditation (described in Bulletin N° 3 p. 24) and has to be done individually. Unlike other NOC categories, NOC Journalists will receive the benefits of media accreditation.

Important dates for Media:

30 April 2013: Deadline for Application Request

31 May 2013: All Accreditation Data Submitted to CLOC

Payment Instructions for NOC

Considering NOC requirements, the Cali Local Organizing Committee has decided to offer two types of accreditation for the NOC Delegates coming to our city to support the International Federations participating in The World Games 2013. These are the following:

Accreditation Only

NOC Delegates with specific functions can buy accreditation for USD \$30 per day. This accreditation will give them access to the venues, according to their function. NOC Delegates with the function of NOC Medical – Physical Therapist can buy accreditation for USD \$30 per day. This accreditation will give them access to the venues, competition zones and medical area.

Accreditation + Catering

The cost of this accreditation will be USD \$70 and will have the same accesses described in the “accreditation only” section.

Please see **Extra Officials - Payment Instructions** for the process of payment.



The World Games
2013 C A L I
Fair Play To The Planet

Cali, The city with open arms

We have received inquiries from delegations about traveling to our country and understand that the reason for some of these uncertainties could be lack of awareness about the country. However, it is very important for our Cali Local Organizing Committee to give our visitors peace of mind about coming to our city.

Since 2011, tourism in our country has increased. This is due to our beautiful landscapes, people, food, carnivals and improvement in security. This is a wonderful country and a great destination to visit. Our city is waiting with open arms! Information about Tourist packages will be provided by our official Travel Agency, VIP Sports Travel (See below for details), and in our next bulletin N° 4.

Security!

Colombia has achieved important and significant advances in terms of security. All Colombian cities and especially Cali are capable of providing visitors with a secure environment that will allow them to enjoy a peaceful stay.

For The World Games in particular, the Colombian National Police, which is considered one of the best in the world, will provide special security at hotels, venues, shopping malls, airports and along the transportation routes used by the different delegations. Police officers will be in contact with the delegations to give them more tranquility.

The security coordinator for The World Games is a high-ranking Colombian National Police officer, who will work hand-in-hand with the Disaster Prevention Agency, the Area Medical Authority, Traffic Police, Red Cross and the Fire Department to provide special contact centers that will be able to respond to any possible eventuality.

Health Precautions

There are no formal precautions required to come to Colombia. No Colombian authority will require any type of vaccine.



The World Games
2013 C A L I
Fair Play To The Planet

Ticketing

Ticketing will be managed by “Primera Fila” a company belonging to CineColombia, which is the company that manages most of the movie theaters around the country. Selling will start in mid-April and will be initially online and through the call center. After buying the ticket, the person will receive a code and, in July 2013, will be able to obtain the official ticket at official sale points.

There will be about 16 sale points in Cali to buy tickets, located in different places: La 14 supermarkets, the ticket offices of CineColombia around the country, and also in the sport venues such as the Bullfighting Ring, the Hernando Botero O'Byrne Pools and the Evangelista Mora Coliseum.

The sale points will only open in July 2013 to prevent any kind of falsification.

Call Center

- **CINE COLOMBIA** call center in the main cities of the country:

Cali	(57) (2) 644-2463
Bogota	(57) (1) 404-2463
Medellin	(57) (4) 360-2463

Online Tickets

- The World Games Website: <http://worldgames2013.com.co/en/>
- Website: www.primerafila.com.co

Ticket Sale Points

Tickets bought through the Call Center or on the website can be picked up at the ticket sale points without any extra cost. The Ticket Sale Points are located in the 37 Multiplex cinemas of **CINE COLOMBIA** in the main shopping centers of the main cities of the country (Armenia, Barranquilla, Bogotá, Bucaramanga, Cali, Cartagena, Manizales, Medellin, Monteria and Pereira).

- The following are the addresses of the Multiplexes of **CINE COLOMBIA** in Cali:

Chipichape	Av 6A Norte # 37N - 25
CosmoCentro	Cll 5 # 50 - 103
Palmetto	Cra 49 # 9 - 50
Unicali	Cra 100 # 5 - 169

Delivery Service

- Tickets can be delivered within Cali after 1st July 2013 at an additional cost (the price will be published in Bulletin N° 4).

Ticketing Locations

There will be just two Sport Venues that will have different locations (spectator areas) with different costs according to the sport and the event.

These are: Pascual Guerrero Stadium and El Pueblo Coliseum. No other sport venue has different prices for seats or locations, as can be seen from the following chart:

SPORT/EVENT	LOCATION	COST (USD)
OPENING AND CLOSING CEREMONIES	NORTH-SOUTH	\$4
	FIRST FLOOR EAST-WEST	\$6
	SECOND FLOOR EAST-THIRD FLOOR WEST	\$8
	SECOND FLOOR WEST VIP	\$12
RUGBY	WEST	\$6
FLYING DISC	EAST	\$6
KARATE	GENERAL	\$6
JU-JITSU		
WUSHU		
FISTBALL	GENERAL	\$4
SOFTBALL	GENERAL	\$6
ORIENTEERING-MIDDLE DISTANCE	GENERAL	\$4
KORFBALL	GENERAL	\$4
FINSWIMMING	GENERAL	\$6
LIFESAVING		
CANOE POLO		
IN LINE HOCKEY	GENERAL	\$6
DUATHLON	GENERAL	\$4
ORIENTEERING SPRINT		

SPORT/EVENT	LOCATION	COST (USD)
BILLIARDS	GENERAL	\$6
BOWLING	GENERAL	\$6
RHYTHMIC GYMNASTICS	THIRD FLOOR SECON FLOOR	\$6 \$10
ACROBATIC GYMNASTICS		
AEROBIC GYMNASTICS		
TRAMPOLINE GYMNASTICS		
BOULES	GENERAL	\$4
SPEED ROLLER SKATING	GENERAL	\$10
FINAL-ARCHERY		\$4
ARTISTIC ROLLER SKATING	GENERAL	\$6
CLIMBING		\$4
BEACH HANDBALL	GENERAL	\$4
DANCE SPORT		\$10
POWERLIFTING	GENERAL	\$4
SUMO		\$6
RACQUETBALL	GENERAL	\$4
SQUASH		
TUG OF WAR	GENERAL	\$4
TUG OF WAR	GENERAL	\$4
ARCHERY	GENERAL	\$4
AIR SPORTS	GENERAL	\$4
WATER SKI	GENERAL	\$4
CANOE MARATHON		
FIELD ARCHERY	GENERAL	\$4



The World Games
2013 C A L I
Fair Play To The Planet

Accommodation

The rooming list has been sent out by CLOC with the accreditation package. This list has to be returned by the Secretary General of the International Federation to the Accommodation Coordinator no later than 15 May 2013.

When a sport has more than two hotels, the IF Secretary General will be able to re-arrange the hotels with athletes, officials and extra-officials, for the overall welfare of athletes and their technical supporters.

If you need any additional information about accommodation, please contact Mrs. Consuelo Arcila: carcila@theworldgames2013.com

VIP Sports Travel

For any additional accommodation outside of the IF Passport arrival and departure days, please contact our official Travel Agency VIP SportsTravel.

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<http://www.vip-sportstravel.com/en/product-portfolio/the-world-games-2013.html>